

# FREQUENTLY ASKED QUESTIONS

## WHAT ITEMS CAN BE BROUGHT IN FOR THE INMATE?

- ◆ Personal items must be brought to the Correctional Center within 7 days of initial booking.
- ◆ The below items **MUST** be new unopened packages:
  - 3-4 Pairs of socks (preferably white)
  - 3-4 Underwear
  - 3-4 T-shirts (white only and no tank tops)
  - 3-4 Brassieres (Bras-no underwires)
  - 1-2 Thermal tops & bottoms (white only)
  - 1-2 Sweatshirt (white only; **NO LOGOS OR PRINTS**)
  - 3 Soft cover books only. No magazines or puzzle books.

## HOW DO I PUT MONEY ON AN INMATE'S ACCOUNT?

There is an on-site commissary system available for inmates to purchase additional items such as health and hygiene products, clothing, snacks, phone cards, writing supplies and our newly innovated email system privileges. Money can be added in a couple ways:

- ◆ With the on-site Kiosk, located in the lobby, family and friends can add to an inmate's account by cash only. There is a fee of \$3.25 each time this option is used.
- ◆ Only money orders are accepted through the mail. No personal checks allowed.
- ◆ Money can also be added remotely using GOVPAYNET. There are two ways to use this option. Call 1-888-277-2535 or use the Internet site [www.GovPayNow.com](http://www.GovPayNow.com). Information needed:
  1. Inmate's name
  2. Inmate's I.D. number
  3. Facility Code (IMT)
  4. Pay Location #5500

# COMMUNICATIONS

## VISITATIONS

- ◆ Inmates have the opportunity to add visitors to their individual visitation list within 7 days of incarceration. After that, no other visitors can be added.
- ◆ Visitations are on Saturdays or Sundays by 1/2 hour appointments only, and limited to 2 visits per weekend.
- ◆ Only 1 visit per family member per weekend is allowed.
- ◆ Visitation time ranges from 9:00 a.m. to 7:30 p.m.
- ◆ Lunch and dinner times, not included, are from 11:30 a.m. to 12:30 p.m. and 5:00 p.m. to 6:00 p.m.
- ◆ Appointments need to be made prior to the weekend schedule, are on a first come/first serve basis, and must be on the inmate's visitor's list.
- ◆ \*CELL PHONES ARE PROHIBITED DURING ALL VISITATIONS.\*

## PHONE CALLS

- ◆ Phone calls are only allowed from 7:00 a.m. until 10:00 p.m. daily.
- ◆ Inmates are able to make collect calls.
- ◆ Inmates can purchase calling cards from the on-site commissary.
- ◆ Family and friends can also set up an account through SECURUS TECHNOLOGIES, which may be an advantageous billing option, at 1-866-558-2323. Site I.D. is 31047. If the inmate's I.D. is needed, contact the Correctional Center.

## MAIL

- ◆ Through the United States Postal Service, letters may be written and exchanged.
- ◆ Photos can be included in good taste. Please do not be excessive.
- ◆ The facility will not accept greeting cards, stickers or perfume.
- ◆ Please use the below format when sending:

Inmate's name  
P.O. Box 609  
Iron Mountain, MI 49801

## EMAIL

- ◆ Email privileges are a new and innovative way to communicate with friends and family in our facility.
- ◆ Outgoing emails may be purchased through the inmate's commissary account. Emails are limited to 7 per week only.
- ◆ SECURUS TECHNOLOGIES also provides incoming emails for a fee. Log onto [www.SecurusInmateMail.com](http://www.SecurusInmateMail.com) or call 1-800-844-6591 to set up an account to learn more.

\*Please utilize the communications available, per jail policy.  
Jail staff does not pass messages along to the inmates.\*

## INMATE PROGRAMS

Inmates have the opportunity to participate in few different programs while in our facility. They include:

- ◆ Jail Ministries
- ◆ Bible Studies
- ◆ Alcoholics Anonymous
- ◆ General Education Degree
- ◆ Mental Health Counseling

## OTHER SHERIFF'S OFFICE SERVICES

- ◆ Road Patrol
- ◆ Detective/Investigations
- ◆ E911 Dispatch Center
- ◆ Marine/Snowmobile/ORV
- ◆ Critical Incident Response Team
- ◆ D.A.R.E. Program
- ◆ K.I.N.D. Team
- ◆ Ink Fingerprinting (Tuesdays only from 1:00 p.m. to 4:30 p.m. Central Time)
- ◆ Truancy Program
- ◆ Courthouse Security and Bailiffs
- ◆ Animal Control
- ◆ Sheriff's Work Van Program
- ◆ Civil Processing
- ◆ Pistol Permits to Purchase